

Place-based Education for Everybody

WEC's Community Fund supports a gazillion years of Naturalist Journeys at North Branch Nature Center in Montpelier

For as long as anyone at North Branch Nature Center can remember, Washington Electric Co-op has sponsored the popular Naturalist Journeys program through regular donations from the member-supported Community Fund. "Thank you for the gazillion years of support. I think that's the accurate number," smiled executive director Naomi Heindel.

On a summer Friday, ten days after historic flooding inundated the Nature Center's trails and community garden and wiped out a farm road, Heindel was also appreciative of an opportunity for unexpected extra support. The Co-op's Community Fund committee had just decided to offer \$1,000 grants to nonprofits impacted by the flood. Heindel had just applied.

Even with the infrastructure damage, she observed, in some ways it was a good thing that North Branch Nature Center was saturated. "We see one of our primary roles as stewarding our 28 acres. That is top of mind for me right now because we are on a floodplain," she explained, situated on the North Branch of the Winooski River just above downtown Montpelier. "Our fields and forests really did their part in soaking up the floodwaters headed to Montpelier and beyond. They're still soaked, as they should be."

The area North Branch Nature

Center covers is small, but important, she said. Replanting riparian areas, tackling invasive species, and building climate resilience is all part of the plan. And with trails that connect to Hubbard Park on one side and North Branch River Park on the other, offering both education and respite to the people that enjoy the Nature Center is also part of the plan. "We see ourselves as an important link in outdoor recreation in Montpelier and in maintaining that green space for plants, animals, floodwaters, and people alike," Heindel said.

Connecting people and nature

The mission of North Branch Nature Center is connecting people with the natural world. Heindel is proud that they offer a wide variety of ways for people to find their point of connection. "If you don't plan your programs intentionally, you can look back and realize all your programs required being outdoors, needing to walk, listening to an expert, and were one day long," she said. That model doesn't take into account the diversity of abilities, interests, and schedules of their audience. In addition to diverse options, she added, "it's important to not associate any type of value judgment to any

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Courtesy North Branch Nature Center

Young children explore rocks at a Forest Preschool program at North Branch Nature Center. North Branch Nature Center, a longtime WEC Community Fund grant recipient, aims to connect people with the natural world in a variety of ways.

Historic Floods in Central Vermont; WEC Offers Community Fund Flood Response Grants

On July 9, towering purple and black thunderheads sat over Central Vermont, crackling with lightning and dumping hard rain. The next day, July 10, prolonged, torrential rain caused the worst flooding Vermont has seen since Tropical Storm Irene, and in many areas, since 1927. The next day, July 11, state officials watched Wrightsville Dam with concern as water rose within a foot of reaching the spillway, which would have sent more water into catastrophically flooded downtown Montpelier. WEC owns the generation plant at Wrightsville Dam, and had to temporarily shut it down due to water pressure on the turbines.

The State of Vermont owns and manages the dam and its flood control mechanisms.

Washington Electric Co-op's lines did not incur much damage from the storm. "It's because we don't serve any downtowns," explained General Manager Louis Porter. "Our rural, offroad system, which makes us so vulnerable to winter storms, actually protected us this time." In the July storm, developed areas, where waterways and infrastructure converge, were hit the worst. Many towns in WEC's service area were among those categorized by Vermont Emergency Management as

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Washington Electric Cooperative

East Montpelier, VT 05651

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Louis Porter

See the 2023 list of WEC Community Fund grant recipients on p. 6. After July's floods, the Community Fund offered \$1,000 grants to impacted not-for-profits.

President's and General Manager's Message

WEC Infrastructure Tolerates Catastrophic Flooding; Excess Solar Threatens Substation

Regulators' order requiring an income-qualified reduction system calls into question Co-op's ability to self-govern

WEC's flood response, outages

Louis: Our poles and wires were not too badly affected by the initial storm on July 10 that caused catastrophic statewide flooding. We had about 1,100 members out. We did, however, have a pretty major outage the following Thursday and Friday, July 13 and 14, with 2,000 members out. They went out between 3:00 and 4:00 in the afternoon and we had them back on by 10 the next morning.

We had five poles go out in a landslide in Chelsea. The main issue throughout our territory was crews didn't have road access.

Steve: Having roads washed out is a terrible disruption and impediment to restoring service. Fortunately in this case, WEC's crews are experienced and equipped in having to work in our rural territory. I'm proud of them.

Louis: Yeah, but that's a double-edged sword. This was a rare instance in which our territory actually benefited us. Most flooding was in village centers and towns, and our territory is rural. Municipal utilities like Hardwick, Johnson, Ludlow, all had major problems mostly concentrated in their downtowns.

Steve: The larger context of all this is resilience to future storms and overall reliability. If flooding is becoming a decadal challenge, are there additional issues we're going to have to pay more attention to? Is flooding going to have to cause us to reevaluate our strategic resiliency efforts?

Louis: Underground wiring is made to withstand water and moisture. BED [Burlington Electric Department] had few if any outages, and their system is largely underground. They kindly offered to send us crews because they had so few outages, though we ended up not needing them.

Steve: I wonder about functional differences in preparing for and responding to challenges from floods, as opposed to everyday challenges, like winter weather and trees.

Louis: I will say it's something we'll need to consider as we look at moving lines to the roadside, because there was a tremendous amount of damage to the road systems in the state. Generally, we had less damage than I would have expected, given the damage to the roads in our territory.

Our line crew members know our territory extremely well. We received feedback from a couple of members expressing gratitude to our crews for how quickly they were able to get the power back on, when all the roads were washed out.

Steve: Apart from our crews not being able to get from one place to another, do we have to shut people off while roads are being repaired?

Louis: Yes. As repairs are made near power lines, we need to cut off power so highway crews can safely do their job.

One more thing I would like our members to understand. The effects of storms, including this storm, on our system and the power grid, continue after storms end. In this case, we need to make some permanent repairs where we've made temporary fixes. It takes a little bit of time.

PUC orders WEC to plan income-qualified reduction system

Louis: The PUC [Public Utility Commission] recently issued an order for Washington Electric to come up with a plan for an income-qualified bill reduction system in our territory.

I often say "income-eligible rates," but it's not really a rate. It's a bill credit. That may seem like a distinction without a difference, but it does make a difference for WEC. That's because if we were to implement such a system, it will be a surcharge on bills other members pay in exchange for a bill credit for members who qualify.

Typically this would look like a surcharge on members' bills, like the Efficiency Vermont charge. It would apply to net meterers as well. Members who are income-qualified for a reduction will see a credit on their bills instead of a surcharge.

Two utilities in Vermont, Burlington Electric Department and Green Mountain Power, have income-qualified bill reduction systems in place now. Washington Electric has long argued that if the state is going to mandate an income-qualifying reduction in electric bills, it should be a statewide system. The reason we've argued that is because some territories, including ours, have a larger share of income-qualifying members than other territories. We've always felt a statewide program was more equitable.

But the order was issued. We have six months to return to the PUC with a plan for what we propose to develop. We're not yet sure what we'll propose. There will certainly be a public comment period after that.

Steve: A goal of ratemaking is for a utility to recover its operation costs while fairly distributing those costs

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Co-op Currents

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WEC is part of the alliance working to advance and support the principles of cooperatives in Vermont.

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The Board of Directors' regularly scheduled meetings are on the last Wednesday of each month, in the evening. Members are welcome to attend. Members who wish to discuss a matter with the Board should contact the president through WEC's office. Meeting dates and times are subject to change. For information about times and/or agenda, or to receive a copy of the minutes of past meetings, contact Administrative Assistant Rosie Casciero, at 224-2322, or visit wec.coop/board.

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among its customers and incentivizing ratepayers' behavior toward goals beneficial to both them and society. Such incentives have changed over the past few decades.

An income-qualified system would provide some relief to some members of the Co-op. As Louis mentioned, under this order, other members would cover the cost. It isn't clear yet what the resulting rate increase would be.

Louis: For reasons I don't fully understand, we are the only utility without a system already in place that was singled out and asked to develop such a system.

Steve: The order said we have the highest rates of any utility in Vermont, so perhaps some people see that as punitive to low-income members. Our territory is rural, wooded, and predominantly residential; the average cost to provide power per customer is higher here than elsewhere.

About five years ago the PUC approved our current rate design, which raised the fixed monthly charge each member pays and simultaneously lowered the rate per kilowatt hour. That was to incentivize our members' use of WEC's renewable electricity over high-emission fossil fuels, aligning with several state goals as well as the Co-op's own environmental values.

Louis: Right. The rate design was revenue-neutral. The Co-op took in no more money after the change



We don't have clear evidence to show that most income-qualified members are also low-electricity users who are penalized by a higher monthly charge and lower kilowatt per hour rates any more than others.

— Stephen Knowlton

than before, although, of course, individual members saw changes.

Steve: We know that an unavoidable monthly charge is burdensome to some members. The idea is to offset it with lower rates per kilowatt hour.

Louis: WEC had pre-existing programs and projects in place to support income-eligible members before this order. We provide weatherization and incentives to our members, and partner with community action agencies to best reach those who can benefit from these incentives. We're partnering with Vermont Electric Co-op on a solar program that uses federal funding to reduce income-eligible members' bills.

Steve: WEC has a history of working with appropriate agencies to attempt to lower both emissions and bills. We have always believed the cheapest kilowatt hour is the one you don't have to use.

Louis: That brings up something important, Steve. There seems to be an assumption in the order that income-qualified members use less electricity. We know that's often not the case. People who are income-qualified tend to live in homes that are older, less weatherized, have older appliances, and have electric heat. All those things increase power use. If part of the assumption of the order is that low-income members use less electricity, that often does not seem to be borne out.

Steve: We looked into this in 2017 when we were studying rate redesign. I recall, somewhat to the surprise of some of us, we didn't find much correlation between member income and electric use per month. We don't have clear evidence to show that most income-qualified members are also low-electricity users who are penalized by a higher monthly charge and lower kilowatt per hour rates any more than

others.

So this order is part of a larger issue regarding regulation vs. self-governance. That is: to what extent do electric cooperatives retain the leeway and authority to act in the interests of all their members, and to do so equitably, as long as we fulfill our mission?

Threat to Jackson Corner substation

Louis: Over the last year, Washington Electric has done some detailed engineering work on our system. This thorough assessment is driven mainly by our need for a new construction work plan and long-range system plan.

What we discovered is all of our substations are out of balance in terms of load to distributed generation. There's a higher amount of solar production compared to power used on our system, substation by substation, than there should be. That can be a problem in terms of backfeed and potential risk to the grid.

More concerning than that is what's happening at the Jackson Corner substation. That sub hosts two large solar arrays allowed by the state's Standard Offer programs. WEC doesn't take power from them, but moves the power onto the grid. The sub is handling too much power, which leads to thermal overload, as well as being out of balance. Of course, net metering systems on that substation also contribute to the problem.

What that means practically is that the transformers and other equipment at the Jackson Corner substation are at risk of damage or failure. We plan on rebuilding the sub entirely in our next cycle of borrowing from our federal lenders, the Rural Utility Service program of the USDA, and our new Construction Work Plan. However, it will take several years to get the financing, materials, design, and to reconstruct it. In the meantime, WEC will request the PUC not allow additional distributed generation linked to that sub until we can get it rebuilt.

That means that as generation projects are proposed, whether standard offer, net metering, or other, we have to file objections with the



The transformers and other equipment based at the Jackson Corner substation are at risk from the amount of distributed generation.

— Louis Porter


PUC because of the risk it creates for the sub and our ability to provide safe and reliable power to our membership.

The substation structure at Jackson Corner is a wooden pole structure. It can't take additional transformers. Because of supply chain delays, it would take just as long to increase the size of the transformers as it would to completely rebuild the sub, and a full rebuild is what we intend to do.

Steve: Louis made the point that the relative magnitude of the problem depends on two Standard Offer projects hooked up to our setup.

Large distributed generation projects place demands on our infrastructure when they are not co-located with additional load. These are relatively expensive to address and require going to regulators to allow us to invest in upgrades.

Louis: While it's true that the Jackson Corner substation has two Standard Offer projects on it, all the others are overloaded from a distributed generation to load perspective. Even if one residence's net metering generation-to-load balances out over the course of a year, on sunny summer and fall days, generation from multiple solar projects overload each of our substations.

Steve: A challenge is that policies and incentives in Vermont have not evolved to keep up with the large amount of intermittent distributed generation, primarily solar power, in some territories, including WEC's. All members have to pay for much of the infrastructure upgrades and maintenance needed to ensure people still have reliable electricity even with the amount of solar on the system. 

Did You Know?

"Load" is the utility term for how much electric power appliances or components use when they're running. If there is an imbalance between the load present on a portion of the system and the generation supplied to it, the electrical infrastructure can be harmed.

Imagine a water tank with a pipe feeding water into it. Some people dip water out of the tank, and others add more water to the tank with buckets. If more water goes into the tank than is dipped out, it can force water back up the pipe, risking system components.

Where's WEC?

Crews are busy working to keep rights-of-way clear. Right-of-way maintenance is necessary to keep your power safe and reliable.

Where are tree crews trimming WEC's roadside rights-of-way?

- Cabot roads:**
 - Jug Brook
- Duxbury roads:**
 - Grout
 - Morse
- Northfield roads:**
 - Fox
- Roxbury roads:**
 - Bull Run
 - Taylor
 - Winch Hill

For the most up to date information: wec.coop/wec-operations/right-of-way-notice

Board Vice President Fox Steps Down

Longtime WEC Vice President Roger Fox, of Walden, will retire from the Board of Directors this fall. His colleagues on the Board and WEC staff thank him for his decades of service to the Co-op.

An interim Director will be appointed by President Stephen Knowlton to serve for the duration of Fox's term, which ends at the 2024 Annual Meeting. If you are interested in serving, please send a letter of interest via email to rosie.casciero@wec.coop.



Co-op Seeks Former Members for Capital Credit Refunds

WEC has returned almost \$10 million to members since 1998

When your electric cooperative takes in more money than it costs to run the utility, where does that money go?

Have you ever noticed a credit on your November electric bill?

As a member of an electric cooperative, excess revenue is returned to you and your fellow member-owners. That is a major difference between shareholder-owned utilities and cooperatively-owned utilities: When for-profit utilities collect excess revenue, those profits enrich their shareholders. But members of cooperative utilities get excess revenue back over time in the form of capital credit refunds. Since 1998, WEC has returned almost \$10 million in capital credit refunds to Co-op members.

This year, the Board will refund a total of \$400,000 to eligible members who were on the Co-op's lines in years 1998, 2013, and 2022. Individual refunds may be reduced by any uncollectable or delinquent amounts owed to the Co-op. New in 2023, the Co-op may offer conditional early retirements to the estates of deceased members or their heirs. Contact Rosie Casciero for more information at 802-224-2322. Refunds will appear as a credit on current members' November 2023 bills.

Former members are entitled to receive refunds as well. In order to be eligible,

former members must have a minimum \$50 capital credit distribution, and must submit an authorization form to the Co-op. In July, WEC mailed Patronage Capital Credit Refund Authorization forms to former members. Those forms are due back September 29, 2023.

Listed below are the names of people or accounts whose authorization forms were returned as undeliverable. If you know any person on this list or their rightful heirs, please have the former member or beneficiary contact Washington Electric Cooperative directly: 802-223-5245 or 800-WEC-5245.

WEC's Community Fund

Approximately 14% of WEC members currently choose to donate their refunds to WEC's Community Fund. Any current or former member may direct their refund to the Community Fund as a one-time or ongoing gift.

The Community Fund supports small not-for-profits serving Central Vermont communities. The people served by these organizations are often WEC members. The full recipient list is on page 6. A report on 2023 Community Fund activities will be published in *Co-op Currents* in 2024.

Individuals

Robert Abare Jr
Steven Adams
Nancy Adams
Earle Adams Sr
Donald Ahearn III
Kenneth Aiken
Robert Ainsworth
Krista Ainsworth
Joseph Albarelli
William Aldrich
Scott Alexander
David Alexander
Shane Alkire
Chester Allen
Beverly Allen
Charlotte Allen
Karen Allen
Betty Allen
Charles Allen Sr
Gregory Altman
Matthew Ambrogio
Roland Anderson
William Anderson
Evelyn Andrews
Lynette Andrews
Walter Antczak
Vivian Appell
Susan Aranoff
Richard Archer
Timothy Armstrong
John Armstrong, Jr
Walter Arndt Jr
William Ashe
Linda Ashline
Russell Atkins
Clarke Atwell
Susan Atwood
Stanley Atwood
Janet Aubut
Ernest Audino
Thomas Ausfeld
Laura Austin
Deborah Austin
Robert Averill
Luke Avery
Katherine Avery
Brian Avery, c/o
Logan Merrill
Patrick Ayer
Elwood Babbitt
Rachael Bacon
Paul Baharian
Eva Bailey
Billie-Jean Bailey
Samuel Bair Estate -
Spec. Admin
Barbara Baird
Mary Baird, c/o
John R Baird
Kevin Baker
Gail Baker
Dave Baldwin
Joanne Baldwin
Lorraine Baldwin
Estate
Nancy Ball
Tim Ball
Karl Banghart
Joy Barberi
Dena Barbon
Stephen Barbour
Coy Barfield
Duane Barnett
Dennis Barney
Brent Barney
Jenny Barnhart
Rita Barrett
Michael Barrows
Daniel Barry
Douglas Barry
James Barry
Geri Bartlett
Robert Bartlett
Timothy Bartlett
Kenneth Baslow
Win Batchelder
Bess Bates, c/o
Bernie Von Prapp
Kenneth Batten

Robert Battles
Megan Baxter
Kenneth Bayley
Marcella Bayne
Levi Beach
Kenneth Bean
William Bean
Charles Beane
Nanine Beard
John Beardsley
Rhonda Beardsworth
Mandi Beck
Darrell Becker
Minnie Beckler
Todd Bedard
John Bedell
Marcy Bednaz
Phillip Beede
Betty Allen
Shannon Beers
Craig Behnke
Deborah Beier
Charles Belanger
Alden Belcher
Edward Bell
Martin Belval
Miriam Ben-Dor
Stanley Benedict
Rubin Bennett
Richard Benoit Jr
Laurie Bergeron
Daniel Bergeron
Sandra Berna
James Bernard
Judy Bernier
Alan Berry
David Berte
E A Bertolini
Peter Betts
Janet Betz, Jr
Rachael Beuchler
Brenda Bianchi
Muriel Bianchi
Virginia Biasizzo
David Bidlock
Margaret Biggar
Kent Bigglestone
John Billings, Jr
Michael Bilodeau
Michael Binaghi
Gale Birutta
Timothy Bissell
Chip Blisson-Ward
H Clay Blackburn
Gregory Blair
Richard Blair
Kelly Blakeney
Ralph Blakslee
Walter Blanchard
William Blau
James Blau
Angela Blish
Christine Boehm-
Wiseman
Richard Bolander
Oscar Bolin
Richard Bolio
William Bolton
Robert Booth
Patricia Bordonaro
Richard Bourdeau
Sandra Boutin
Brett Bowen
Sterle Bowen
William Bowen
Barbara Bowley
Clifford Bowman
John Bowne
Gijsbert Bozuwa
Donald Bragg
Christina Braley
A James Brassard
Robert Braun
Leslie Breakstone
Jacinth Breault
Patrick Breen
Harold Breer Sr
Ellie Breitmaier
Randall Bressette
Leroy Brett

Amy Brewer
Geraldine Brey Mayer
Vera Bricket Estate
Cynthia Brigham
Terri Brillon-Hayes
Patricia Broadwell
Donald Brochu
Bernard Brock
Heidi Broe
Kimberly Broe
Ruth Brolin
Charlotte Bromfield
Glenn Brooke
Nadine Brooke
Adam Brooks
Kristen Brosnahan
Denise Brotherton
James Brown
David Brown
Richard Brown
Julia Brown
Ruth Brown
Lester Brown
Mike Brown
Leticia Brown, Jr
Margaret Brown,
Re: T Webster &
M Brown
Kendall Bruleigh
Susan Buchanan
Robert Buchholz
Stephanie Buck
John Buckley
Thomas Buell
Catherine Clark
Peter Clark
Rodney Clarke
Doris Close
Dominic Cloud
Michael Cloutier
Tina Lynn Coates
Katherine Coburn
Shaylyn Coburn
George Coffey
Barry Coffin
Tabor Cofrin
David & Gertrude
Cohen
Roger Colbeth
Susie Colbeth
Bernard Colbeth
Estate, c/o
Merilee
Batchelder,
Co-Admin
Joan Colbeth Estate,
c/o Merilee
Batchelder,
Co-Admin
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Donna Rae Cole
Arthur Colella
Jason Cofl
Donald Collins
Bonnie Collins
Daniel Collins
Norbert Collins
Estate, c/o Mary
Trahan, Executor
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George Coltey
Susanne Conklin
Jean Connelly
Dorothy Connolly, c/o
David P Connolly
Jean Connolly, c/o
Patricia Diruoc
Jeffrey Connor
Susan Constant
Joseph Converse
Katherine Conway
Christopher Cook
Richard Cook
Kendall Cook &
Sharon Gobbi
Chester Cookson
Kara Coombs-Miller
Jon Cooper
Annette Corliss

Brian Chafin
Brent Chaloux
Claire Chaloux
Jay Chamberlin
Roger Chamberlin
Fae Chamberlin
Karen Chandor
Dorothy Chapin
Theodore Chartier
Candis Chase
Janet Chateauvert,
Re: Joseph
Santamore Estate
Clifton Cheney, Jr
Jon Chieppo
Caroline Chittick &
Chris Klahre
Raymond Cholewa
Curtis Christiansen
Sueann Christie
Fred Churchill
James Churchill
Debra Ciesluk &
Susan Siopes,
Re: J & D
McGadden
David Clancy
Elizabeth Clark
Robert Clark
Harry Clark
George Clark
Danny Clark
Daniel Clark
Lyndon Clark
Catherine Clark
Peter Clark
Rodney Clarke
Doris Close
Dominic Cloud
Michael Cloutier
Tina Lynn Coates
Katherine Coburn
Shaylyn Coburn
George Coffey
Barry Coffin
Tabor Cofrin
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Cohen
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Susie Colbeth
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Merilee
Batchelder,
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c/o Merilee
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Cynthia Coxon, c/o
Matthew K Coxon
Dacia Coy
Rebecca Cragin
Pamela Craig
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D Crowther
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Jr
Ricky Curtis, Jr
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John Dames
William Danforth Sr
K C Daniels
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Mark Danner
Todd Darling
Gary Darling Estate
Andra Daunhauer
June Davenport
Nick Davidson
& Catherine
Goodard
Dave Davies
Alice Davignon
Phyllis Davis
Lloyd Davis
Kimberly Davis
Joseph Davis
James Davis Estate,
Sharon L. Davis -
Fiduciary
James Davison Jr
Jeri Day
Dwight Deaquair
Jonathan Decker
Ramona Decroti
Frank Defelice
Lucille Deforge
Franklin Deforge
Laura Deforge
Carter Defranceaux
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Fredo Demasi
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Arthur Demers
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Mark Desmeules
Judith D'este
George Devlin
James Diebold
Margaret Dill, c/o J
Wheeler
William Dilts
Dayton Dix
Evelyn Dixon
Carlo Dobrich
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Willis Doe
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Michael Dorfman
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Blanche Dowd
Harry Downey
John Doyle
Heather Doyle
Michael Doyle
Virginia Doyle, Re:
John Doyle Jr
L Leonard Drew
Dennis Drew
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John Driscoll
Peter Driscoll
Rhonda Drought
Leslie Drought
John Drury
Lance Dubois
Leonard Dubrey
Robert Dubuque
Susan Ducharme
Andre Ducharme
Theresa Duchesney
Dorothy Dudley
Michael Dudley
Karen Dugener
Rita Duggan
Jamie Duggan
Rose Dukette
Donnie Duling
Pamela Dunbar
Agnes Dunbar
Estate, c/o
Bernard Dunbar
Bernard Dunbar Sr
Bernard Dunbar, Jr
Edith Dunkling
Pamela & Jon
Dunkling,
Re: Gladys P.
Dunkling
Jane Dunn Estate,
c/o Leo R
Monahan, Exec
Brandi Dunn,
c/o Ed Dunn
Susan Dunsmore
Richard Dunton
Roxann Dupont
Shirley Duquette
Amy Durand
Mitch Durocher
Kimberly Dusseault
Margarite Dutcher,
c/o Karen
Dutcher
David Dutra
Joanna Dwinell, Re:
Berton Dwinell
Todd Easterling
Shirley Eastman
David Eastman
Russell Eaton
Alice Eckles
Elizabeth Edgerton
Robert Edmonds
Nancy Lee Edson
Theresa Edson
Doris Edson, Re:

Elroy Edson
Robert Edwards
Barbara Edwards
Kenneth Edwards
Susan Egerton-
Donnon
Janice Ehly
Herb Einwiller Estate
Amr El-Badry
George Elderder
Allan Eldred, c/o
Marcia Bayle
Laura Eldridge
Milton Elkin, Re:
Gloria Elkin
Virginia Ellis
Kurt Elsenboss
Catherine Elwert
Richard Emerson
Peter Emerson
Agnes Emerson
Russell Emerson
Rachel Emerson
Royce Emerson
Donna Emerson
Kenneth Emerson
Evelyn Engborg
Kathy Ennis
Jane & Mike Entrikey
Susan Erbe, c/o Mike
Smith
Charles Erickson
Cody Erwin
Kathy Esposito
Brian Estes
Mitchell Estrin
Gregory Evans
Earl Everhart
Donna Fahey
Melissa Fair
Lawrence Fairbrother
Eugene Farland
Arlington Farnham
Robert Farnham
Sonja Farnham
Gregory Farnham
Robert Fassett
Loren Fassett
George Feaver
Jason Felch
Frieda Feldman
Ernest Fenner
Sandra Fenner
Eric Fennimore
David Ferch
Phillip Fernandez, Jr
Joseph Ferrada
Jennifer Ferrara
Lillie Ferris
Joan Fiarowski
Estate - Denna
Benjamin, Exec
Christopher Fichtel
Michael Filippone
James Finley III
Michael Fishbach
Robert Fisher
Stephen Fisher
Beatrice Fitch, Re:
Floyde Fitch
Patricia Fitzgerald
William Fitzgerald
Andrew Flagg
Ralph Flanders
Arlene Flanders, Re:
Doris Flanders
William Fletcher
Edwin Flinn
Douglas Flint
Gordon Flood
Allen Flood
Francisco Flores
Emily Floyd
Larry Flynn
Nola Foley, Re: D.
Height Estate
Steven Folsom
Martin Foner
Fernand Fontaine
Robert Forend

Lawrence Fortin
Mary Ann Fortin
David Foster
Kip Foster
Harold Foster
Kenneth Foster
Estate, c/o
Ronald Chartier,
Exec
James Foster Sr
Michell Fowler
Rebecca Fox
John Fox
Donna Frado
James Francke
Elizabeth Frank
Larry Frappier
Scott Fraser
John Frazier
Ronnie Freeman
Stella French
Ronald French
Beverly French, Re:
Cyril French
Allen Freund
Leonard Freund
Howard Friedman
Randy Friend
William Frost
Helen Frost, Re: R.J.
Frost
Everett Fullam
Stephanie Fuller
Lynn Fuller
Gail Fuller, Re:
William Tillotson
Lawrence Furber
Michael Furey
Michele Gaboriau
Edward Gadapee
Susan Gaelic
George Gagnon, c/o
Mark Gagnon
Ruth Gallagher, Re:
Paul R Gallagher
Dean Gallison
Barbara Garand
Florentio Garcia
John Gardener
Ross Gardner
Traci Garneau
Donna Garone
Nancy Garrett
Edmund Garron
Peter Garrow
Eric Gauthier
Julie Gauthier
Joseph Gauvreau
David Gazaway Jr
Kevin Geiger
Samantha Geiger,
c/o Kirk
Blanchard
Theresa Gerhart
Roland Gerhart
Victor Germain
Carol Giambattista
Louise Gilbert
Cheryl Gilbert
Richard Gilbert
Janet Gilbert
Nicole Gilbert
Scott Giles
Jonathan Gill
Mae Gillander
Kathleen Gilman
Charles Gilman
Michael Giroux
Benjamin Glidden
Kermit Glines, c/o Bill
Danforth
Norman Goddard
Marion Godfrey
Brian Godfrey
Brunhild Goettsche
Kari Gokey
Erich Golschneider
Joseph Gonsalves
Dean Gonyaw
Jeff Gonyon

Esther Goodall
Donna Goodrich
Deanna Goodrich
David Goodrich
Margaret Goodwin
Edward Gorchinski
Alexis Gordon
Susan Gordon
Michael Gordon II
Ruby Goslant
Jacqueline Gosselin
Heather Gould
Bryant Gould
Robert Gove, c/o
Bonnie Barton
Patricia Govoni
Robert Grab
Alan Graham
Stephan Graham
Ruth Gramolini
Joel Grandbois
Heather Grandfield
Stanley Grandfield
Jenny Gransbergen
Donna Grant
Edward Grant
Howard Grasson II
Edward Gravel
Margaret Graves
Laurie Gravlin
Debra Gray
Stephanie Gray
James Gray
Bernard Gray
Jane Greaves
Mark Greaves
Margaret Green
Raymond Green
Eileen Greenan
Leo Greenberg
Glenn Greigore
David Gregory
Paul Grier
Valdah Griffin
Bridget Griffin
Dennis Griffin
Trinidad Griffith
Jesse Griffith
Paul Griffith
Gail Griffith
Jean Griggs
Mariann Grimm
Roger Griswold
Roger Griswold
Earl Grohs
Sallie Grossman
Christian Guercemos
Donald Guilmette
Estate, c/o
Sharon Hurlburt
George & Bonnie
Gumbrell, Jr
William Gurge III
Stuart Guy
Edward Habeck III
Jeff Hackmann
Nina Haddad
Dennis Haggerty
Thomas Hagggett
Michelle Hagman
Cynthia Hall
Raymond Hall
Kristin Hall
Dianna Hall
Lorraine Hall
Jeremy Halper
Robert Halpin
Philip Halpin
Michael Hambro
Frances Hamelin
Ronald Hamilton
Georgette Hammond
Borden Hance Jr
Lori Hanchett
May Hanks

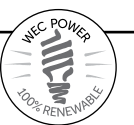


Robert Hanley Donna Hannett Winifred Hansen Lisa Hanson John Harding Christine Hardy Angela Hardy Robert Harmon Mary Harney Diane Harriman Fredrick Harris Susan Harris Ivy Harris Amy Hart John Hart Lillian Hart Mark Hart Mary Hart Leann Hart Peter Haskins Elinor Hastings Margaret Hatch Ralph Hatch Marguerite Hatch, Re: George Hatch Lynn Hathaway Karen Haupt Glenn Hawkes Sherrill Hawkins Larry Haynes Elizabeth Hayslett Shawn Hayward Peter Hazelton Robert Healey Brent Healey Donald Heath Joanne Heath Michelle Heath Michael Heath Richard Heath Estate, c/o Charles Collier, Admin Parker Heath, Jr Francesce Hedges David Heft Arne Heggen William Hein III Clif Helbert Margaret Helburn Gary Henderson Jay Henes Cavan Hennessy Robert Henning Fred Henrikson Revocable Trust - Carol Teel, Exec Tom Henry Bernard Henry Sherry Henry Carrie Henry Edie Hentcy Julie Herbert Anna Herbert Tammy Herbert Sylvia Herman James Herrick Jr Cynthia Herriott Thomas Herzig Marilyn Heskett Gregory Hertzler Adam Heuslein Thomas Hickey Eric Hickey George Hickey Donna Hickory Penny Hidy Robert Hierons Amy Higgins Camellia Hill Joseph Hill Rodney Hill Fred E & Cindy J Hill Jr Susan Hilton Tonya Hinchliffe James D & Patricia G Hiner Henry Hinton Lisa Hiscox Harry Hoblin II Clara Hodgdon Peter Hodgson Heather Hoehl David Hoffman Jonathan Hoffman Marion Hoffman, Re: Jasper Hoffman Andrew Hogan John Hogan Dylan Hogan-Drexler J Kent Holden Francis Holland Blaine Holloway Perry Hollyer Patrick Holman June Holmes Donna Holmes Raymond Holmstrom Tim Holst Norris Holt Sylvia Hook Lloyd Hook Curtis Hooper Marilyn Horton Sarah Hotchkiss Alex Hotchkiss, c/o Janet Scheidel Elliot Houghton Estate, c/o Ronald Houghton, Exec Lorraine Houle James Houle Germain Houle William Houston Eric Houston Cindi Hovey Ralph Howe III Gail Howell Samantha Hoyt Tammy Hoyt Jean Huard Eric Hudson Thomas Huestis	Anna Huffman J Norman Hughes Dwight Hull Sr Dana Hunt David Huntington Judy Huntington Randy Hurlbert Tammy Hutchins Wendy Hutchins Barbara Hutchins, c/o Logan Hutchins Nancy Hutchinson Glendon Ingalls, Jr Kimberly Irish Jennifer Isaacs Shana Isaacson Christine Isham Robert Jackson Stanley Jackson Stuart Jackson Edward Jacobs Peter Jamele Donald James Jeffrey James Melissa Janes David Janney Jauhola Estate, c/o David M Morin Jeffery Jeannette Sandra Jenkins John Jenkins Amy Jenner Erik & Chris Jensvold & Malcom Joslyn Heather Jerman Sarah Jerome Adelaid Jewell Marilyn Jewell Kenneth Jewell Joanne Jewett Tina Jillie Lisa Johnson Robin Johnson Jeffrey Johnson Gregory Johnson Tish Johnson Pauline Johnson Walfred Johnson Harold Johnson John Johnson Brent Johnson Larry Johnson Patricia Johnson Vinnie Johnson, c/o Judith Johnson Kenneth Johnson Grace Johnstone Marie Jones Warren Jones Deborah Jones Allison Jones Corey Jones Todd Jones Dean Jones Kevin Jones David Jones Clifton Jones, c/o Michael Jones Laura Jorstad Bruce Joslyn Karl Jurentkuff Helene Jurkiewicz Marjorie Justice Peter Kaminski Daniel Kaminski Cindy Kamprath Julie Kantaros Geoffrey Kany John Katz Roy Kaufman Scott Kaufman Robert Ira Keating Trust - Debbie Partlow Joshua Keels James Keene Gail Keith James Keith Meghan Keith-Hynes Leslie Kelley Amber Kelley Frank Kelley Mary Ellen Kelton, c/o Anne Kelton Douglass Kemis Marcia Kemp Marie Kenefick Neil Kenes Mabel Kennedy Elizabeth Kennedy Lisa Kent F Ray Keyser Jr James Kiefer Allen Kimball Christina Kimball Pamela Kinder William Kindestin Tammy King A King, c/o Dillon Pamela Kinney Scott Kirkpatrick Lee Kitchen Mike Kittredge Christine Kijer Andrew Kline Leo Knapp & G Diane Danforth Paul Knowles Deborah Knowlton Arlene Kohl Lawrence Kokoszka Mark Koloski Michael Kost Susan Kowalsky & Paul Goldberg Patricia Kramer Donald Kramer, c/o Tami Gaboriault John Krause Jr Estate - Jeanne Robnett, Admin Robert Krom Philip Krone Estate, Aaron Krone - Fiduciary Jeff Krull	Justyna Krysztoforska Keith Kuegel Cindy Kurutza Joseph Labbie Ernest Labelle Sandra Labounty Pam Labounty Hughes Labrie Robert Lacasse H John Lackey Jr Joan Laclair Normand Lacroix Sylvia Lacross Virginia Lacross J Everett Ladd Robert Ladd Scott & Sharon Laframboise Robert Lagerstedt Jr Russell Lahart Luciano Lalli Marie Lallier Michael Lamp Roger Lamson Susan Lamson Mona Lancey Anita Landa Joshua Landis Robbi Landry Wayne Lane Jonathan Lange Wilfred Langevin David Langford Melissa Langmaid Robert Langone Kevin Lanphear Alan Lapan Alan Laperle Margaret Lapiere Jessica Laporte Annie Larivee Estate, Susan Pfoh, Exec Glen Larkham Steven Larosa Reginald Larosa William Larow Phyllis Larrabee Reginald Laundry, c/o Ellen Marsha Harrison Lavalette Theodore Lavoie Susan Lawrence Frank Lawrence, c/o Frederick Lawrence Tamera Lawson Reid Lawson Guy Leach William League John Leahey Sylvia Lebourveau Janice Lebron Ghislain Leclerc Theresa Lee Paula Leeper Kevin Lefevre John Leggett Jonathan Leibold Juliette Lemay, Re: Laurent Lemay William Lemieux Kathleen Lennon Deborah Leno Serry Leno II Lilli Lenz Ellen Leonard Milford Leonard John Leonard Lumina Leslie Dennis Lessard Robert Lessig Rosanna Lester Pat Lesure Corinne Levarn, c/o Leo Gadwah Norton Lewis Wenbo Li Derek Liebhardt Kim Lilley Shawn Lincoln Jennifer Lindert Gerald Lisi Alona Litwack Norman Locke David Logan Cornelius Lonergan Eugene Long Charles Lord Marian Lord Sandy Lord Michael Lori William Loring Katherine Loske Ann Lovald Andrew Love Lisa Lovelette William Loving Carol Lowell Neil Lowell, c/o Penny Bowley Paul S & Robin L Lowney Patricia Lucas Charlotte Luce Donald Lumbra Robert Luongo Paul Luther Nelson Lyford Vincent Lyn Douglas Lynch Catherine Lyndes Richard Lyons James Lyons Michael Macarilla Gloria Macaulay Jake Macaulay Ronald Macaulay Estate Michael Macdougall Ronald Macie Roger Mack Diane Mackay Stephen Mackay Stephen Mackenzie	Wallace Macnow Fannie Mae Jerrol Magoon Lori Magoon Edgar Magoon Sr Robert Magoon, Re: Marjorie Magoon Michele Mahaney Patricia Mahon Alyson Mahony Amanda Males R D Mallary III Max Malmquist Carla Malnati Linda-Lee Malone Joseph Manavola Jessica Manchester Jim Mangene Albert Mangino Thomas Mangum Kelly Manning Don Manning, c/o Joyce Manning Chris Manuel Bryan Marble Robin Marciello Marion Mark David Markwood William Marone Alma Marrier, Re: C E Marrier Christine Marsh Douglas Marsh Michael Marshall Catherine Martin Robert Martin Herbert Martin Annette Martin Michael Martin Lori Martin Mary Martin Estate William Martinez David Mascoveta Ralph Mashburn, c/o Bonnie Bannister Victor Masi Kelly Mason Reginald Mason Carroll Mason Kenneth Mason William Massey L Aimee Masure Terry Maxfield David Maxwell Frances Mayer Christy Mayes Jane Mayhew Mark Maytum Melanie Mazzarella James Mazzonna Ronald Mazzucca Barry Mcadam Mark McAllister Paul McAuliffe Joseph McCarthy Gary McCarthy Jane McChristal Maurice McCracken, Jr Kevin McCue John McCullough Marilyn McCullough, c/o Fred McCullough Larry McEnary Stephen McFarland Meghan McGearry Sheila McGovern John McGrath Nicole McGrath Frederick McGuire Sr Jean McIntosh Alec McIntosh Robert McKay Daniel McKay Robert McKenney Michael McLane David McLean Thomas McMahan Thomas McMahan Jr Brenda McManis Joynel McPhee Evelyn & Neil McRae Daniel McShane C Padma Meier Travis Melkonian Katherine Menard Tara Mendes Sarah Merritt Barry Merritt, c/o Ann Merritt Robert Merritt, c/o Daniel Merritt Richard Messer Priscilla Messier Claude Metivier Debra Meyette Manfred Mikkuhn Robin Miller Iva Miller Lawrence Miller Kasey Miller Melanie Mills-Brown Richard Minard Jr Robert Miner Joseph Miner Austin Minor Elizabeth Miskolczi Richard Missner Mariavittoria Mohr Lanny Molluer Joseph Mongeau Lorraine Monmaney Shirley Montagne Kenneth Monte Graciela Monteagudo Frank Montgomery David Moody Dwight Moody Beverly Moody Erik Moon Eleanor Mooney Helen Moore Steven Moore Pearl Moore Michael Moore Mavis Moore, c/o	North Roger Kroy David Morin Grace Moroch Anita Morreale Estate, c/o Gloria Rice, Exec Antonia Morris Jim & Karen Morris Kenneth Morris, Jr June Morrison David Morrison Larry Morrison Ceylan Morse Linda Morse Lucille Morse Mark & Virginia Morse Peter Morse Barbara Mosenthal, c/o B. Wood Jessie Moses Scott Moses Richard Moses, Sr Estate Jane Moz Barbara Mraz John Muentener Ramiz Mujkanovic Patrick Mullikin Jerilyn Mulvey Ellen Munger Harold Murphy James Murphy Peter Murphy Marie Murphy David Murray Nancy Murray Robert Murray Steven Murray Madhavan Nair Roberta Nason Kenneth Naylor Rhoda Neader Carroll Nelson Clarence Nelson Virginia Nevins Suzette Pontius Todd Poole Arthur Pope David Poplawski Ute Porcello Brad Portelance Lorenzo Noel Maryann Nolan Steve Nonemacker Shawn Norman Philip Norman, Sherril Norman - Fiduciary Daniel Normandeau Jack Northrup Dianne Norton Catrina Noyes Randolph Nugent Martin Nunn-Hudson Michael Nutter Jason Nye Richard O'Brien David O'Brien Kimberly O'Brien Sandra O'Brien David O'Donnell William O'Hare Nelson Olmstead Kelly O'Meara Jennifer Omelianoff Gina Ordway Franklin Ordway Estate, c/o Bruce Ordway, Sr William Oren Deborah Ormsby Frank Orner David M & Lorna O'Rourke Ronald Ortoli Lynn Osborne Annette Osmer Jane Ostrander David Ostrom Arthur Ouellette Mario Ouellette Brenda Overstrom Wade Owens Edmund Pacetti Joseph Pacini Alberta Pacini David Pagani Carwin Page Howard Page Jay Paige William Paine Judith Paine Richard Palisoul Sr Marilyn Palmer Fonda Papineau Stacy Paquette Todd Paquette Jeffrey Paquette, Sr Heather Paquin Marion Parauka Robert Parent Margaret Parent Michelle Parker Isobel Parker Jennifer Parker Robert Parker Michele Parnick Kenneth Parrot Joel Parry Christopher Parsons Kenneth Paton Luke Paul Harry Paul Marpau Trust Paul Mashchi, Sr Raymond Pealer Levi Pearce Wayne Pearson Philip Peatman Richard Peck Mark Peck Samuel Peck Dawna Pederzani Laura Peduzzi	Norman Peduzzi Micheal Pelletier Louis Penn Tracie Penny Timothy Perkins Renee Perras Linda Perry Marybeth Perry Scott Perry Courtland Perry III Russell Persons D W Persons, c/o Barnett Banks Trust Douglas Petell Sonia Lee Peters Susan Peters Susan Peterson Suann Peterson Wendy Peterson George Peterson & John P Meade Mary Pettibone Ben Pierce Walter Pierce Gregory Pierce Douglas Pierce Jacqueline Pierce Kristin Pierson Wendy & Kurt Pierson Francis Pike Emily Pike Horace Pike Ethel Pike William Pilbin III Erica Piper Nicholas Pittman Betty Plante Erica Plante Robert Plante, Jr Cheryl Plaster, Re: Marjorie Magoon Jonathan Platt Helen Plattner Victor Polewsky Nyna Polumbaum Suzette Pontius Todd Poole Arthur Pope David Poplawski Ute Porcello Brad Portelance Lorenzo Noel Maryann Nolan Steve Nonemacker Shawn Norman Philip Norman, Sherril Norman - Fiduciary Daniel Normandeau Jack Northrup Dianne Norton Catrina Noyes Randolph Nugent Martin Nunn-Hudson Michael Nutter Jason Nye Richard O'Brien David O'Brien Kimberly O'Brien Sandra O'Brien David O'Donnell William O'Hare Nelson Olmstead Kelly O'Meara Jennifer Omelianoff Gina Ordway Franklin Ordway Estate, c/o Bruce Ordway, Sr William Oren Deborah Ormsby Frank Orner David M & Lorna O'Rourke Ronald Ortoli Lynn Osborne Annette Osmer Jane Ostrander David Ostrom Arthur Ouellette Mario Ouellette Brenda Overstrom Wade Owens Edmund Pacetti Joseph Pacini Alberta Pacini David Pagani Carwin Page Howard Page Jay Paige William Paine Judith Paine Richard Palisoul Sr Marilyn Palmer Fonda Papineau Stacy Paquette Todd Paquette Jeffrey Paquette, Sr Heather Paquin Marion Parauka Robert Parent Margaret Parent Michelle Parker Isobel Parker Jennifer Parker Robert Parker Michele Parnick Kenneth Parrot Joel Parry Christopher Parsons Kenneth Paton Luke Paul Harry Paul Marpau Trust Paul Mashchi, Sr Raymond Pealer Levi Pearce Wayne Pearson Philip Peatman Richard Peck Mark Peck Samuel Peck Dawna Pederzani Laura Peduzzi	John Rider Melissa Riegel Karen Riendeau Clifford Riggs Francis Riley Thomas Riley Beverly Ripley Robert Ritchie Don Robar Susan Robbins Karen Robbins Kathleen Roberts Jeff Roberts Virginia Roberts Ella Robertson Dale Robertson Ellen Robertson Walter Robertson Jr Michele Robie Fay Robinson Estate, Gregory Robinson, Admin George Robinson, Re: Lloyd Robinson Bonnie Robtoy Michael Rock Mary Rode Bruce Rode Brad Rodgers Frederick Roeser Earl Rogers Linda Rogers David Rogers Alan Rogers John Roggensack Robert Rondelli, Sr Arthur Ronner Joann Bandy Rooney Don Rosenthal Harriet Ross Mark Rossi Douglas Rossi Kelley Rossier Boyd Rossignol Donna Rossiter, Re: George Rossiter Alfred Rouelle Estate Norbert Rousse Peter Rousseau Andrew Roux Nichole Roux Robert Roux Tammy Rowell Danielle Roy Jody Roy Jacob Roy Kristy Roya Sarah Royea Michael Ruetz James Russell Richard Russell Leslie Russell Lesley Rust Tina Ruth Shirley Rutledge Erla Ryan Charles Ryerson Alicia Sacerio Ann Marie Saldi- Barrett Suzanne Sales Judith Salisbury Mary Sallerson Bunny Salls Steve Salls Tammy Salls, c/o Roland Hall Edward Salomaa N V Saltimbocca, c/o Carolyn Vazquez Beth Sanborn Carrie Sandin Paul Sanford Peter & Diane Sangermano Jason Sarville Jennifer Sarazin David Sarazin Judith Sargent Michael Sarsozo David Sassi Monica Saunders Erin Savage - Savage Family Trust Catherine Savioli Edward Sawyer Estate, c/o William P Sawyer Douglas Schaefer Susan Schaefer Norman Schibuk Doris H & Robert F Schindler Steve Schlipf Frank Schlosser, Re: Frank Schlosser Rodney Schneider Eleanor Schneider Esther Schumaker Esther & Burt Schumaker, c/o Donald Baumgardner Eric Schwartz Lucille Schwarz J Kenneth Scott Betty Searles Anne Sekelsky Lynn Sellyei William Senecal Phillip Sentner II Paula Sessanna Cecilia Setien Steve Severance John Severance Julie Severcool Diane Sevigny Stacey Sharp Gordon Shatney Lori Shatney Steven Shearer Patricia Shedd Connie Shepard Francis Shepard Anne Sherman Patricia Sherman Charles Sherman Anne Shields David Shipman Shirley Tilotson Estate, c/o Debra Lynch & Douglas Tilotson Betty Shor, Re: Maury Shor Katrin Shuchman John Shuttle Randall Sicely Brent Sicely Elizabeth Silvester Jane Simard Rick Simmons Tausha Simmons John Simon Estate, Erica Eulau - Executrix Patricia Simpson Peter Sinclair Mark Siner Joanne Sinon, Re: George T Sinon William Skiff Francis Skiffington Christopher Slade Sylvia Sleeper Sherry Smecker Jonie Smith Stuart Smith Karl Smith Philip Smith Barry Smith Barbara Smith George Smith Kenneth Smith Benjamin Smith Sarah Smith Allen Smith Albert Smith Deborah Smith Paulette Smith Shelly Smith Michael Smith Lester Smith Perley Smith III Trevor Smolen Ward Smyth Marvin Snyder William Snyder Randi Solin Angela Somers- Briggs Mary Sorensen Jose Sousa Robert Spaulding Job Spaulding Neil Spear Bonnie Spear William Spearance Fred Spencer Carolyn Spencer Michael Spinelli Steven Spitzer June Spooner Howard Spooner Sylvia Spooner Anthony Spooner Forrest Spooner Estate Terry Spoonier Ralph Spoor Jr Jeffrey Squires Marcia St Cyr Diana Stacey Tammy Stacey Alan Stahl David Staples Anita Stark Theodore Stearns, Jr Cynthia Steed Andrea Stefani Nancy Stein Gretchen Stein Angeline Stender, c/o Patricia Hart	Richard Stephens Alan Stephens Harvey Stetson Mae Stevens Shellie Stevens Cindy Stevens Candace Stewart Nicholas Stewart Shane Stewart Lewis Stiles Ella Stillwell Speer Ronald Stoeckel Harvey Stone Gayle Stone Annette Stone Timothy Stotz Robert Stratton Alvin Strayhorn Joseph Stridsberg Anna Strong & Brian Mason Donald Suarez John Sudler William Sugarman C Theresa Sullivan Robert Sullivan William Sullivan Brett Swanson Amy Swarbrick Vicki Sweat Ethel Sweeney Robert Sweet Clyde Sweetser Maria Sweetser Mark Sweezy Rosalind Swift Randall Swift Helen Symons Alfred Szulc Thomas Tafuto Hallie Tamez Roger Taplin Shawn Tardif John Tassie Adrienne Taylor Ernest Taylor Marilyn Taylor & Maurice Teitelbaum Amy Terrier Richard Testa Aleene Tewksbury Perry Thayer Mary Thayer Mike Theriault David Therrien Georgette Thibeault Timothy Thibodeau Roger Thivierge Kathleen Thomas John Thomas Judson Thomas Alison Thomas Paul Thompson Constance Thompson Helen Thompson Robert Thompson Erik Thompson Philip Thorne George Thurber Diana Thurston Pamela Thurston Andrew Thurston, Re: Cristabell Thurston Germaine Tibbetts David Tidhar Patricia Tierney Scott Tighe Rose Toffing Cecelia Tolbert Marion Toohey Brian Touchette Edith Tousignant David Towers Susan Towle Bruce Towle Elwin Towle Sr, Attn: Victoria Lloyd Charles Tracy Martha Travis Thomas Treece Tracie Trepanier Paul Trepanier, Sr Aldis Trombley Greg Trombley, Jr Joanne Trombly Nancy Trotter Clove T'sindle Dwayne Tucker Brenda Tufts Douglas Tufts James Tullar F M Turcotte Lisa Turner Daniel Unverzagt Martin Upmal Estate Lisa Upson Raymond Utton Charles Vaczy Edith Vail
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continued on page 7

Seeking Members From 1960s-1980s with Unclaimed Capital Credits

The Co-op is trying to find former members with unclaimed dollars from the first years that WEC returned capital credits. Due to the age of the accounts, we were unable to reach most of them. The list printed here includes only those found to be undeliverable through our usual processing, not through this special project. You can find the full list of undeliverable accounts at wec.coop/capital-credits.



Community Fund

continued from page 1

program. There's just as much value in someone connecting through an immersive weekend program on sedges or moss as there is in someone who comes on a paddle, or for a nature romp, or campfire, or nature journaling workshop. We want to make sure we offer all those entry points."

North Branch Nature Center is now focused on actively reaching communities that have been historically excluded from participating in nature education. These are the same communities, Heindel pointed out, that are impacted most by the climate crisis and socioeconomic injustice. Members of Central Valley Family and Friends United (CVFNU), a social organization for adult members of the developmental disabilities community, enjoy regular outings to the Nature Center. Staff naturalists join members of the Northeast Disabled Athletics Association to bring nature education to inclusive kayaking excursions in the Champlain Islands. The Nature Center also dedicates a certain number of summer and spring break camp spots to families served by the Central Vermont Refugee Action Network, and will host the network's annual picnic.

Other new partnerships include organizations celebrating and supporting body positivity and queer identities, including Rainbow Bridge Community Center in Barre, the Vermont chapter of the Body Liberation Outdoor Club, and Outright Vermont. These new partnerships have opened up joyful connections – Heindel, who served as the naturalist on an inclusive kayaking trip, said it was a fantastic experience – and, she added, she's seen visitors who first come with a new partner organization return for other Nature Center programs.

History of land use

"When you learn to appreciate and connect to any place, it then teaches you to appreciate and connect with all places," said Heindel, describing the importance of the place-based nature education practiced at North Branch Nature Center. This past year, a special Naturalist Journeys program dived into the history of the Nature Center land itself.

Naturalist Journeys – the program supported by Washington Electric Co-op members through their donations to the Community Fund – is one of the Nature Center's oldest and most

beloved programs. Natural scientists share the stories of wildlife they've encountered in travels, or discuss their environmental research. "It's a chance to dive in deep to a place and understand its interconnections," explained Heindel, and the program is generally offered in winter and early spring, when Vermonters tend to feel particularly cooped up. The program pivoted to a virtual model during the early years of the COVID pandemic, and is now offered in a hybrid in-person/virtual format.

Landscape historian Samantha Ford researched the land use of the Nature Center's footprint over the last 230 years or so and brought it to life in a Naturalist Journeys presentation on March 15, 2023. Ford, of Turn Stone Research, focuses on colonial and postcolonial land use history. The land was cleared by settlers moving north from Massachusetts in the 1790s, Ford discovered, and farmed for hundreds of years. Morgan horses were once bred on the property. In the late 1800s, a woman owned and farmed the land; a rarity. "[Ford]'s absolutely masterful at digging up history, looking up old deeds, newspaper records, archival info, interpreting that, and then turning it into a story. She was able to present to us about people being born, living here, dying here, the size of the farm," said Heindel. "It deepens our appreciation of the space and to keep it open. This land has been a working landscape for hundreds of years. As we're stewarding it, we can think of all the people that came before us." The Nature Center plans to install interpretive panels on the property featuring these newly uncovered stories.

One solution

Even while trails were still underwater, North Branch Nature Center staff were still looking forward to their to-do lists. "We are just putting finishing touches on a new universal access trail," said Heindel, and are developing signs for a new nature connection interpretive trail. "Once it dries out, I would love to have folks who haven't been here, or who have but it's been a long time, swing by, say hi, go for a walk, sit on a bench and look at the birds. There are going to be new, accessible and exciting things here," she promised.

That's not just optimism, but finding pragmatic solutions in climate instability. New accessible or instructive nature trails are just as strategic as planting native species in a riparian zone




Courtesy North Branch Nature Center

Visitors to North Branch Nature Center enjoy its popular trail system – which flooded in July's storm. WEC's Community Fund committee pivoted to offer new \$1,000 grants to nonprofits impacted by flooding.

upstream of a catastrophically flooded capital. "Nature connection is really important for mental health and social well being," explained Heindel. "A kid who comes to one of our programs for even one afternoon a week is spending that afternoon without screens and the pressure that comes with them. We are the antidote to that."

When climate change events and biodiversity loss coincides with

social, racial, and economic injustice and inequality, Heindel suggested, we need places that support healthy communities and landscapes. "It's not the only solution, but it's our answer," she said. "This nature center, and truly all the nature centers out there, are a really important piece of the puzzle of how we take care of the planet and how we take care of ourselves and our communities." 

For more information about North Branch Nature Center, visit NorthBranchNatureCenter.org.

WEC members may donate their capital credit refunds or make direct contributions to support the Community Fund. Contact Rosie Casciero at 802-224-2322 for information.

About WEC's Community Fund

WEC's Community Fund is made up entirely of member contributions. More than 1,400 members choose to donate their capital credits to the Community Fund; others make donations out of pocket. This generosity allows WEC's fund to make grants to small nonprofits in the Co-op's service area. To learn how to donate your capital credits, or to make a contribution to WEC's Community Fund, call 802-223-2322.

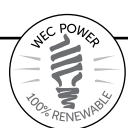
WEC Community Fund Grant Recipients

AWARE	North Branch Nature Center
Barre Opera House	Northeast Kingdom Council on Aging
Barre Partnership - Barre Heritage Festival	Peacham Library
Boy Scouts of America Green Mountain Council	People's Health & Wellness Clinic
Bradford Public Library	Plainfield Historical Society
Brookfield Community Partnership	Prevent Child Abuse Vermont
Cabot Arts and Music Festival	Recovery Partners of Vermont
Cabot Community Association	Roxbury Free Library
Cabot Mentoring / Cabot Ride the Ridges	Rural Vermont
Center for an Agricultural Economy	Salvation Farms
Central Vermont Adult Basic Education	The Help Fund
Central Vermont Career Center	The Veterans' Place, Inc.
Central Vermont Home Health & Hospice	Tunbridge Public Library
Central Vermont Humane Society	Twin Valley Senior Center
Chelsea Arts Collective	Upper Valley Haven
Chelsea Public Library	Vermont Campership Fund - Lotus Lake Camp
Cross Vermont Trail Association	Vermont Center for Independent Living
Family Center of Washington County	Vermont Community Loan Fund
Friends of the Mad River	Vermont Council on Rural Development
Fuel Your Neighbors - Capstone	Vermont Foodbank
Good Beginnings	Vermont Granite Museum Stone Arts School
Hardwick Area Food Pantry	Vermont Parks Forever
Hunger Free Vermont	VerShare & Town of Vershire
Just Basics, Inc.	VT Agricultural Hall of Fame - Champlain Valley Expo
Kellogg-Hubbard Library	Washington County Mental Health
Neighbors in Action	Woodbury Volunteer Fire Department
	Worcester Arts Festival

Community Fund Pivots to Offer Flood Cleanup Grants

After the catastrophic flooding of July 10, the committee that oversees WEC's Community Fund quickly decided to dedicate funding to flood relief. The Community Fund informed grantees and other not-for-profits in WEC's service area that rapid relief grants of \$1,000 were available for organizations impacted by flooding.

Grant funds are still available to eligible organizations. WEC's Community Fund is funded entirely by voluntary contributions from members. To request a grant for your nonprofit, email wec.community.fund@wec.coop and describe your need. To contribute to the Community Fund, contact Rosie Casciero: rosie.casciero@wec.coop.



Notable Broadband News

A roundup of broadband news from the past few months:

- **June:** After a successful challenge to the FCC's National Broadband map, Vermont receives an additional \$229 million in federal funds to expand broadband access, per the Vermont Community Broadband Board.
- **June:** EC Fiber celebrates completing its broadband buildout in 23 towns in the Upper Valley and Orange County.
- **July:** CVFiber, actively stringing fiber, prepares to launch service in its first distribution area in Calais.
- **August:** CVFiber announces maps on CVFiber.net that show residents their zone and where the network has been built. Maps also show which addresses are ready for site surveys to determine how residences or businesses can be connected. Sign up for service at CVFiber.net.

State Grants Fund EV Charger Installations at Businesses, Multi-Unit Buildings, Public Attractions

Vermont is accepting applications for grants intended to expand the network of electric vehicle chargers across the state. Three grants target workplaces, multi-unit residential buildings, and public attractions interested in installing EV chargers. The applicant match ranges from 0% to 10%.

The pre-application form, funding amounts, and eligibility requirements are available at VermontEVChargers.com.

Direct additional questions to info@VermontEVChargers.com or call 802-655-8722.

WEC Is Hiring: Director of Special Projects and Innovation

This new, full-time management position is ideal for someone who wants to play a key role in the success of a socially and environmentally responsible organization that provides an essential service in a rapidly changing and challenging industry. This position will be primarily responsible for obtaining grant funding and designing and implementing a variety of projects across WEC. The goal is to help ensure the long-term success of the Co-op as it modernizes its operations, meets regulatory and lender requirements, and becomes more efficient and effective. Visit wec.coop/employment for details.

Open House at Coventry Landfill

Join WEC and Casella Waste Systems for the annual open house at the landfill! Educational tours, family activities, and refreshments provided.

Tour WEC's generation plant and learn how landfill gas is captured to generate electricity.

Saturday, September 16, 10:00 AM - 2:00 PM. 21 Landfill Lane, Coventry, VT. Details at wec.coop.



ASK THE ENERGY COACH

Is there an industry standard for EV charging connectors?

Dear Energy Coach: I am buying an EV, and I want to know where I can charge it. Can I charge a non-Tesla at a Tesla charging station now? Why isn't there an industry standard for this stuff?



Let's start now and then look to the future. Yes: an industry standard is emerging, and it looks like it's the North American Charging Standard, or NACS. That's the EV charge connector developed by Tesla. There are several reasons for that, but it's generally accepted to be easier to handle and to provide a faster charge cycle – thereby providing a better experience for you.

Most other EV manufacturers used the Combined Charging System (CCS) connector, but Ford is switching to NACS. Meanwhile, Tesla is modifying its Supercharger charging network so EV drivers can charge with non-Tesla connector adapters.

I agree with you that an industry standard is a good thing. Standards will enable more consumer choices of charging options. What I mean is that the tech is moving out of the wall and into the vehicle: bidirectional charging, which I discussed in the last issue, will become part of the charger, and not something the EV driver has to install separately. It's similar with batteries. If EV manufacturers promote using batteries for uses other than driving – and they are starting to, with awareness around bidirectional charging and using EVs as backup power sources – then the battery, and the tech protecting it, is becoming part of the manufacturer's scope.

So it's not just about using the Supercharger network at the grocery store. It means that as the standard develops, you won't need extra boxes installed at your house and all the additional charges associated with that. The box will be in the vehicle. And that opens up accessibility and choices, especially when bidirectional charging becomes prevalent.

One more thing. If you're planning to install a Level 2 charger for that new EV, call WEC first to see if you can handle the additional load, or if you need to get on the list for upsizing your transformer. You can certainly charge with a Level 1 charger – which uses a standard 110 volt outlet – in the meantime.

Have an energy question? Ask the Energy Coach: energycoach@wec.coop

Capital Credit Refunds

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Ignacio B & Alison H Valdes
Donald Vanarsdale
Michael Vandenburg
Brenda Vangordon
Claire Vasquez
Roberta Veech
Perry Veillette
Joanne Vermette
Steven Veves
Carole Victory
Lenore Vinelli
Janine Vitkauskas
Marion Vitti
Frank Volpini
Andrew Vota
Ryan Waddell
Andrew Wagg
Howard Wagner
H Paul Wakefield
Frances Walbridge
Gerald Walbridge
Sandra Waldstein
Jacqueline Walker
George Walker
Sylvia Walker
Daniel Walker
Marlene Wallace
Charles Wallace
Christopher Walsh
Deborah Walsh & Arnold Martin, Jr
Clayton Ward
Ronald Ward
Janet Ward
Lara Warren
W Warsley Estate
Randall Wasley
Mona Wasow
Mark Waters
Wayne Watker
Timothy Watkins
Bryant Watson
Jayne Watson
Barbara Watts
Bruce Weatherell, Jr
Lea Weaver
Michael Webster
Lori Webster
Daniel Webster
Jennifer Weed
David Weisblatt
Stephen Weiss
Daniel Weiss

Stanley Welch
Patrick Welch
Allison Welch
Randy Welch
Kimberly Welch
Evelyn H Welch Estate,
c/o Cheryl Eggleston
Dennis Welcome
Dwight Weller
Gordon Wells
Bert Wendel Sr
William Werner
Kevin West
Thomas West
Ronny Westcott
Dean Westover Sr
Daniel Wetmore
James Wheeler
Gerald Wheeler
Richard Wheeler
Nichole Wheeler
Helen Wheeler Estate
Leona Wheeler Estate,
c/o F George Moulton
Herbert Wheeler Jr, c/o
Timothy Wheeler
Frank White
Heidi White
Shawn White
Thomas Whiteley
Susan Whitney
Keith Whittemore
Donald Wight
Jessica Wight
Darlene Wild
David Wild
George Wild, Jr
Christopher Wilder
Johnny Willcutt
Douglas Willey
Delene Willey
William Starr Estate
Gwen Williams
Steven Williams
David Williams, c/o Pete
Williams
David Williamson
Kendall Willis
Virginia Willis
Thomas Wilson
Richard Wilson
Nicole Wilson
Cindy Wilson, c/o Pearl

Morrison
Otto Winhold
Ken Winter
Heidi Winter
John Wires
Janet Wiseley
Warren Wiseman
Hugh Witham Estate
Henry Witzemberger
Joseph Wnukoski
Guenther Wolf & Ralph
Boch
Carol Ann Wolff
Gregory Wood
Susan Wood
Harriet Wood
Kathleen Wood
John Wood
Stanley Woodard
Gordon Woodbury
David Woodbury
Loralie Woodin
Barbara Woods
Joanne Woodward
Mark Woolaver
Nancy Wright
Florence Wright
Laurie Wright
Andrew Wright
Emily Wrigley
William Wyckoff
Dianne Wyeth
Karen Wynkoop
Doug Yates
Bartlett Yates
James York
Marcia Young
Jackie Young
Patricia Young
Wayne Young
Roland Young
Judy Young
Thomas Zaremski
Victor Zdon
Mark Zedick
Nikolajs Znamenskis

Businesses

Adelphia Cable/Berlin
American Tel & Tel Co
Atlantic Cellular DBA
Cellular One
Atlantic Cellular Unicef
Bell Atlantic
Bly Communications Inc
Bryant & Dailey
Calvary Bible Church
Cape Cod Bank & Trust
Company

Center School Learning
Community
Dale Mortgage Bankers,
Attn Doris Savini
Edney Inc, c/o Thomas I
Edney
Gloria's Salon of Beauty
Gte Vermont Contel of VT
Hanover Investment Corp,
Attn Eileen Clauson
Indian Joe Court, C/O
Richard A Heber
Lamolle Valley Rr, Attn
Clyde Forbes
Lylehaven III
Maple Corner Waters, C/O
Cameron Cope
Maxham Animal Foods Inc
Maxham Warehousing Co
Merchants Bank
Millette Real Estate, c/o
Debbie Bizzozero
Montpelier Rotary
Scholarship, Re:
Carleton C Smith, C/O
Charles E Gibson
Nichols Trust, C/O Black
Ink / S Black
Northland Tel Co of Vt
Prudential Asset Recovery,
c/o Marcey Carver
RCC Atlantic, Inc
Resource of Comm Living,
C/O Jeff Ross
Tim's Repair
Vermont Sports Apparel,
Inc, C/O A.M. Greene
Viridian Energy PA LLC
VRDC
Waits River General Store,
C/O Donna Macdonald
Waste Professionals of
Wincote Real Estate
Oak Bros Inc, c/o Allen
Willey
Radiant Grate Inc, c/o
Arnold F. Sparks III
Merchants Bank, c/o Cay-
Bel Inc
L.A.M. & Associates, c/o
Fred Budzyn
Maple Mountain Cont, c/o
Karl Strassberger
Green Mountain Chocolate
Full Moon Mkt & Deli, c/o
Shelly Rowell
Merritt Sugarhouse
Food & Water Inc



Safety Minute: Preventing Electrical Hazards in a Wet Basement

Electrical safety tips from Safety and Environmental Compliance Specialist David Young

The July floods inundated many Vermont basements with feet of water and mud. Even when there's not historic flooding, many basements tend to get damp or wet during rainy seasons and the spring thaw.

The problem is, basements flood, and electrical panels and electrical equipment are often stored in the basement. The combination of electricity and water can damage your equipment

and is dangerous. Specifically, being wet lowers the resistance of the human body to electric shock, and increases the likelihood of injury.

First, if you see any water at all in the basement, be cautious. Wear shoes so your feet do not become the path of a current. Rubber boots are ideal.

If you have an underground installation, sometimes water will enter the house through the electric conduit. The wires are insulated, but even if the conduit is glued, water can get in and goes to the lowest point: your



David Young, Safety and Environmental Compliance Specialist

basement. Don't touch the wires, and don't touch any water seeping below them.

If there's water in your basement and it doesn't reach the level of your electrical equipment – that's anything plugged in, including your furnace – your equipment should be okay. If the water is rising, take the precaution of shutting off your electrical equipment. If you shut off the power, some equipment may still be functional after it dries, even if it was completely submerged.

So what do you do if you can't safely reach your breaker box to shut off power to the electrical equipment in your basement?

If you need to quickly shut off power to your full house, there's a plan B. You may have an external breaker, and it's designed for homeowners to switch off and on. Here's where to look:

- If your service entrance comes to a meter socket outside your house, look underneath for a breaker.
- If your service entrance is underground, look out at your pole for your



Many Vermonters experienced flooded basements this July, including Operations Assistant Kayla Dunbar.

- breaker.
- Sometimes the breaker is on a pedestal – a short pole with a meter and breaker on it – in between your pole and your house.

Here's your safety checklist:

- Plan ahead. Go down to your basement and take a quick scan of the equipment you have down there. Think about what you can and can't move, and what might need to be unplugged. Locate your external breaker.
- If you can, install a sump pump. Make sure the control panel is well above any expected flood level. If you already have a pump, make sure it works.
- When your basement is wet, put on rubber boots or shoes before entering it. Don't touch any wires.
- If water is likely to submerge your equipment, shut off electrical equipment that you can't move or raise higher.
- If you need to shut off equipment and can't get to your breaker box safely, shut off power to your house via your external breaker.

Members can request safety presentations from David Young for their school, organization, or community group. Contact him at 802-224-2340 or david.young@wec.coop.



Flooding

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having major flood damage, including Montpelier and East Montpelier, Barre, Cabot, Calais, Marshfield, and most of Orange County.

Much of that damage was road damage, and road damage did create

obstacles for WEC crews. Between 1,100-1,200 members lost power due to the storm; lineworkers reached many of those outage points by all-terrain vehicles or other offroad means. Some members experienced intentional outages later, when power was shut off on certain stretches to allow for highway departments to safely repair

washed out roads.

Because so many members, friends, and neighbors are facing enormous and immediate need as a result of flood damage, the Board committee that manages WEC's Community Fund quickly decided to offer immediate \$1,000 grants to impacted nonprofits in WEC territory.

The Community Fund is funded through voluntary donations from Co-op members who choose to contribute their annual capital credit refunds. The Fund supports small, local not-for-profits working within the same service area as the Co-op.

To apply for a grant, email wec.community.fund@wec.coop.



Emergency Resources: Flood Damage

Our partners at Capstone (capstonevt.org) recommend the following steps to access resources to Vermonters affected by flood damage.

- Call 211 for access to emergency resources.
- **Insurance:** Contact your homeowners' or renters' insurance company to file a claim
- **FEMA application:** Call 211 or your local emergency management team for help filing for relief from the Federal Emergency Management Agency (FEMA). Help is available with the appeal process as well.
- **SBA application:** If your business was impacted, contact the Small Business Administration (SBA) for a low-interest loan.
- **USDA 504 Home Repair:** Federal home repair loans are available for income-qualified members.
- **Forbearance:** Contact your creditors to inquire about forbearance for mortgage payments, auto loans, credit card bills, student loan repayment, or other loans if you were financially impacted by the flood disaster.
- When you are rebuilding and replacing devices, contact Capstone and Efficiency Vermont for weatherization incentives and equipment rebates to make your home safer and more resilient. Low- to no-interest financing is available.
- For financial and energy coaching support, contact Capstone at capstonevt.org or Northeast Kingdom Community Action at nekcvt.org.
- Call WEC if you're having trouble paying your electric bill: 802-223-5245 or toll free at 1-800-WEC-5245



While WEC's infrastructure was not heavily damaged in July's floods, roads washed out throughout the Co-op's service area. GM Louis Porter captured flood damage in the village of Adamant.

